

Experience

June 2004 **Computerlinks (SecureSoft) Sweden AB** **Stockholm**

Senior Systems Engineer (CTO / CIO)

- Evaluating new products for company portfolio.
- Technical support and guidance to partners. Supporting Trend Micro Enterprise anti-virus and security solutions on Linux, Windows, Netware, UNIX (Solaris, HP-UX), AIX, S/390, AS/400 and Firewalls (MS ISA, Checkpoint). Also supporting Ironport, Juniper (Netscreen) security solutions, Bluecoat and other security products.
- Site designer and administrator. Implementing solutions such as security, security design and policies, storage solution, advanced logon scripts, unattended/scripted installations of desktop standard applications, patch management solution and AD policies.
- Implementing Enterprise security solutions for large companies and/or supporting partners' implementations when needed.
- Role includes technical pre-sales and aiding sales/marketing with technical information and recommendations.
- Trainer/Presenter when providing technical training, workshops and solution demonstrations. Instructor for Ironport, Juniper and Trend Micro.
- Consultant role when needed.

November 2002 **Trend Micro (UK) Ltd.** **Marlow**

Technical Support Engineer / Administrator

- Technical support (2nd/3rd) and guidance to channel partners. Supporting Trend Micro Enterprise anti-virus and security solutions on Linux, Windows, Netware, UNIX (Solaris, HP-UX), AIX, S/390, AS/400 and Firewalls (MS ISA, Checkpoint).
- Site (re)designer and escalation point for administrators. Implementing solutions such as increased security, security design and policies, storage solution, shadow copy services, advanced logon scripts, unattended/scripted installations of desktop standard applications, patch management solution and AD policies.

March 2002 **Allied Worldwide Ltd.** **High Wycombe**

Senior Support Professional

- Administering Enterprise environments encompassing Microsoft Exchange, Veritas Backup Exec, Citrix Metaframe, Microsoft Windows, NTP Quota software, NAI/McAfee Groupshield and NetShield, Cisco switches and routers, Watchguard firewalls, Kixtart and many other hardware and software solutions.

June 2001 **Compaq Customer Solutions and Services Centre** **Dublin**

Technical Support Representative

- Technical support of Compaq's enterprise customers and field engineers in Scandinavia. This covered the whole range of Compaq's Intel-based enterprise product line including ProLiant and StorageWorks products.
- Windows NT, 2000, Netware, UNIX, Linux and Compaq software solutions support.
- Technical Support for Compaq Resellers and Partners in Scandinavia.
- Pre-Sales Technical Consultancy support for Compaq Intel Servers and Enterprise Storage Products.

January 2001 **Compaq Customer Solutions and Services Centre** **Dublin**

Technical Support Representative

- Supporting Compaq Portable products (incl. iPaq, Wireless)

Christian Wangel
Stockholm, Sweden
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May 1999 **IT Forum** **Östersund**

Web design trainer

- Teaching students web design and related applications such as Macromedia Dreamweaver, Adobe Photoshop and Internet structure. This was a contract position for one month.

Apr 1998 - June 1999 **Datortek** **Östersund**

Computer instructor

- Teaching web design, Microsoft Windows, MS Office and basic IT
- Manuals, guides and training material creator
- ECDL instructor
- Network administrator

July 1998 - **Pemco Chemicals AB** **Gothenburg**

Consultant when needed

- Security Advisor.
- Advised and implemented company network structure, client OS and software.
- Updating and administering company network and machines.
- Consulting role during server park upgrade.
- Implemented systems management structure.
- Trained staff on security and every day used applications.

Spring 1993 & autumn 1995 **Nol School** **Nol**

Teacher/Teacher's assistant

- Teacher for 11 to 12 year old students.
- Teaching in all courses (e.g. German, Math, History etc.)

Education

- 1995 **Kongahälla School (similar to Senior High School)** **Kungälv**

Student

- Technology programme (3 years)
Studying high level mathematics, chemistry, technology, physics and other common courses. This programme prepares you for any technology courses/programme at the university.

Jan 1996 – Apr 1997 **A4 Royal Artillery Regiment** **Östersund**

Military Service / Officer

- Second Lieutenant in the Swedish Armed Forces
- Leadership training
- Survival training – including artic
- Med./First Aid training

Autumn 1997 **Mid-Sweden University** **Östersund**

Student

- 5p IT/Economy
- 5p Electronics
- Assembler, C++

IT Training and certificates

June 2010	Check Point Certified Professional	Stockholm
	<ul style="list-style-type: none">• Endpoint Security – Media Encryption (R70)	
May 2010	Check Point Certified Professional	Stockholm
	<ul style="list-style-type: none">• Endpoint Security – Full Disk Encryption (R70)	
October 2009	Juniper Networks Certified Internet Associate	Stockholm
	<ul style="list-style-type: none">• JNCIA - SSL	
September 2009	Trend Micro Certified Security Expert (TCSE)	Stockholm
	<ul style="list-style-type: none">• Trend Micro OfficeScan (OSCE10) Level 3	
January 2009	Certified Ironport Instructor (CII)	Stockholm
	<ul style="list-style-type: none">• Certified Ironport Instructor (Web Security)	
May 2007	Websense Certified Engineer - Web Security	Stockholm
	<ul style="list-style-type: none">• Websense Certified Engineer v6	
Mars 2006	Certified Ironport Instructor (CII)	Stockholm
	<ul style="list-style-type: none">• Certified Ironport Instructor (Email Security)	
Mars 2006	Certified Ironport Engineer (CIE)	Stockholm
	<ul style="list-style-type: none">• Certified Ironport Engineer	
September 2005	Trend Micro Certified Security Expert (TCSE)	Stockholm
	<ul style="list-style-type: none">• Trend Micro OfficeScan (OSCE7) Level 3	
Mars 2005	Websense Certified Systems Engineer (WCSE)	Stockholm
	<ul style="list-style-type: none">• Websense Certified Systems Engineer v5	
October 2004	Blue Coat Proxy Security Expert (BPSE)	Stockholm
	<ul style="list-style-type: none">• Blue Coat Proxy Security Expert (BPSE)	
October 2003	Trend Micro Certified Security Expert (TCSE)	Marlow
	<ul style="list-style-type: none">• Trend Micro InterScan Messaging Security Suite NT (IMSS) Level 3	
October 2003	Trend Micro Certified Security Expert (TCSE)	Munich
	<ul style="list-style-type: none">• Trend Micro InterScan Messaging Security Suite UNIX (IMSS) Level 3	

July 2003 **Trend Micro Certified Security Expert (TCSE)** **Munich**

- Trend Micro ScanMail for Lotus Notes/Domino (SMLN) Level 3

February 2003 **Trend Micro Certified Security Professional** **Marlow**

- Trend Micro All Products Level 2 (all exams (>15))

November 2002 **Trend Validated Technician** **Marlow**

- Trend Micro Level 1 (3 exams)

August 2002 **Citrix Certified Administrator (CCA)** **London**

- Citrix MetaFrame XP.

March 2002 **Accredited Systems Engineer (ASE)** **Dublin**

- Compaq ASE, ProLiant Server, Windows 2000.

February 2002 **Microsoft Certified Systems Engineer (Windows 2000)** **Dublin**

- Designing a Microsoft Windows 2000 Directory Services Infrastructure

December 2001 **Microsoft Certified Professional** **Dublin**

- Microsoft Windows 2000 Accelerated Exam
For MCPs Certified on Microsoft Windows NT 4.0

November 2001 **Accredited Systems Engineer (ASE)** **Dublin**

- Compaq ASE – ProLiant Server, Windows NT 4.0

August 2000 **Microsoft Certified Systems Engineer (Windows NT4)** **Östersund**

- Networking Essentials
- Implementing and Supporting NT 4.0 Workstation
- Implementing and Supporting NT Server 4.0
- Implementing and Supporting NT Server 4.0 in the Enterprise
- Internetworking with Microsoft® TCP/IP on Windows NT 4.0
- Implementing and Supporting Internet Information Server 4.0

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Jan 2001 – Jan 2002

Compaq Training and certificates

Dublin

October 2001	Enterprise Systems Management	Dublin
October 2001	Troubleshooting Techniques	Dublin
October 2001	Implementing Cluster on ProLiant Server	Dublin
October 2001	Updating from Windows NT4 to Windows 2000	Dublin
October 2001	Compaq NT4 Integration & Performance	Dublin
October 2001	Novell NetWare (3.x, 4.x, 5.x)	Dublin
September 2001	TaskSmart and NeoServer	Dublin
September 2001	UNIX (SCO/Caldera – OpenServer, UnixWare)	Dublin
August 2001	*Compaq APS ProLiant Server	Dublin
July 2001	Microsoft Windows NT 4.0 Advanced	Dublin
May 2001	Comptia Network+	Dublin
February 2001	Troubleshooting Techniques	Dublin
February 2001	Microsoft Windows NT 4.0	Dublin
February 2001	*Compaq ACT Portable	Dublin
February 2001	*Compaq ACT Desktop & Workstation	Dublin
February 2001	Microsoft Windows 98	Dublin
January 2001	Network Primer	Dublin
January 2001	Comptia A+	Dublin

Language Skill

- Swedish – Native
- English – Fluent (Good)

Other knowledge (by work experience, self-studies or training)

Security/AntiVirus:

- Cisco Switches & Routers (IOS)
- WatchGuard Firewalls
- Check Point Firewalls/Endpoint
- Juniper Firewalls/Gateway (SSL)
- RSA
- Nordic Edge
- Microsoft ISA Server
- Ironport Products
- Trend Micro (All products/solutions)
- NAI Net/Groupshield, VirusScan
- Symantec Anti-virus
- F-Secure Anti-Virus
- Websense Products
- Finjan Products
- Blue Coat

Platforms/OSs:

- Novell Netware 5.x/6.x
- Linux (Red Hat, Suse, TurboLinux, Debian))
- UNIX (Solaris, SCO, other)
- Apple Mac OS X
- Microsoft Windows NT3.x/NT4/2000/2003
- Microsoft Windows 3.x/9x/2000/XP

Groupware:

- Lotus Notes/Domino
- Novell GroupWise
- Microsoft Exchange

Applications/Servers:

- Microsoft SQL
- Microsoft Cluster Services
- Veritas Backup Exec
- CA ARCserve
- NTP Software Quota & File Sentinel
- Citrix NFuse
- Citrix MetaFrame
- Altiris (Express)
- Acronis Products

Other:

- Web development
- Kixtart scripting
- Nokia One Business Server
- Nokia Business Centre

Interests

- Tennis
- Fishing
- Pistol range shooting, Licensed
- Skiing

More

- Driving licence *B***** (car)

Christian Wangel
Stockholm, Sweden
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About myself

I was born in the town Växjö in the southern part of Sweden. I and my family moved to Gothenburg when I was thirteen. After my military service I moved to Östersund. After living in there for more than three years I moved to Dublin to work for Compaq as a technical support representative. In March 2002 I moved to London to work for Allied Worldwide as a Senior Support Professional. November 2002 I started working for Trend Micro in the Enterprise Channel Technical Support as well as the site's administrator. In June 2004 I received an offer I could not refuse and moved to Stockholm to work for SecureSoft (adopted global name Computerlinks 2006).

I always want to learn more in my field of work and share my knowledge to my colleagues. I'm a team player who can easily adapt to new environments.

My supervisors, colleagues, and close ones see me as a responsible and extrovert, who are also flexible and dedicated.

References¹

Michael Enlund
Samantha Gurr
Morten Rytterager
Christer Johansson
Irène Söderman

Computerlinks Sweden AB
Trend Micro UK
Compaq Scandinavian Enterprise
Pemco Chemicals AB
Datortek

¹ More references available on request.